



Privacy policy

This privacy policy explains how Sentra Solutions Limited use any personal information collect about you through our business processes and/ or website.

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[What information do we collect about you?](#)

We collect information about you when you register with us or place an order for products or services.

We also collect information when you voluntarily complete customer surveys and/ or provide feedback.

Website usage information is not collected, and we do not use cookies.

[How will we use the information about you?](#)

We collect information about you to process your order, manage your account and, if you agree, to email you about other products and services we think may be of interest to you.

If you agree, we shall pass on your personal information to our selected partners so that they may offer you their products and services.

SENTRA SOLUTIONS Ltd will not share your information for marketing purposes with any other 3rd parties without your explicit consent.

In processing your order, we may send your details to, and also use, information from credit reference agencies.

[Marketing](#)

We would like to send you information about products and services of ours and our selected partners which may be of interest to you.

If you have consented to receive marketing, you may opt out at a later date.

You have the right at any time to stop us from contacting you for marketing purposes or giving your information to our partners.



If you no longer wish to be contacted for marketing purposes, please contact us at steve@sentra.uk.com

[Access to your information and correction](#)

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please contact steve@sentra.uk.com

or write to us at the following address;

[Jubilee House, 3 the Drive, Great Warley, Brentwood, Essex. CM13 3FR](#)

We will provide this information free of charge. However, where there are repeated requests for the same information we may make a small administration charge for this service.

We want to make sure that your personal information is accurate and up to date.

You may ask us to correct or remove information you think is inaccurate.

[Cookies](#)

Sentra Solutions Ltd website uses cookies to enhance your visit to our website. If you would like to learn more about cookies and how they work please follow the links below;

(Cookies are text files placed on your computer to collect standard internet log information and visitor behavior information. This information is used to track the visitor use of the website and to compile statistical reports on website activity. For further information visit www.aboutcookies.org or www.allaboutcookies.org

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of the websites features may not function as a result.)

[Other websites](#)

Where our website contains links to other websites this privacy policy only applies to our website, when you link to other websites you should read their own privacy policies.

[Changes to our privacy policy](#)



We keep our privacy policy under regular review and we will place any updates on this web page.

This privacy policy was last updated on 2nd April 2019

[How to contact us](#)

Please contact us if you have any questions about our privacy policy or information we hold about you:

By post – Jubilee House, 3 the Drive, Great Warley, Brentwood, Essex. CM13 3FR

By email - steve@sentra.uk.com